



# World-Class Franchise®

The highest honor any franchise company can earn is the enthusiastic support of their own franchise community. Spring-Green has earned that distinction.

## World-Class Franchise®

- ✓ Confidential surveys.
- ✓ Every franchisee contacted.
- ✓ 20 crucial investment questions asked and answered by 62 of their 74 existing active franchise owners for a completion rate of **83.8%** completed in July 2009.
- ✓ We ask about training and support, quality of products and services received from the franchisor and much more.
- ✓ Complete 13 page report available as an instant download at:

[www.World-ClassFranchise.com/SpringGreen](http://www.World-ClassFranchise.com/SpringGreen)



[www.SpringGreenFranchise.com](http://www.SpringGreenFranchise.com) • 1.800.777.8608  
11909 Spaulding School Drive • Plainfield, IL 60585

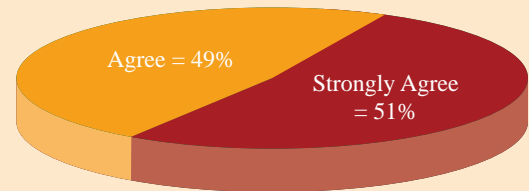
## Support Staff = 100%

### Question

My Franchisor responds in a timely manner to my questions and minor problems.

### Response

Combined scores of Strongly Agree + Agree



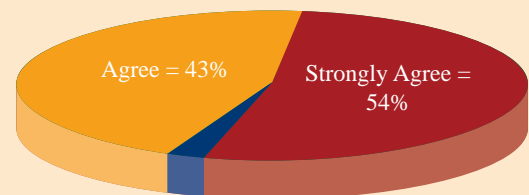
## Franchisor Relations = 97%

### Question

My Franchisor understands that if I am successful, they will be successful.

### Response

Combined scores of Strongly Agree + Agree



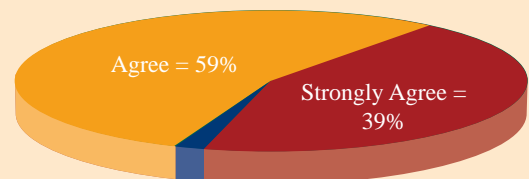
## Retrospective = 98%

### Question

My Franchisor encourages high standards of quality performance throughout the organization.

### Response

Combined scores of Strongly Agree + Agree



The Franchise Research Institute®, is an independent auditor of franchise opportunities. We are not affiliated with the companies we audit. Visit [www.FranSurvey.com](http://www.FranSurvey.com) for details.